

Making Teams Lean

2 days

Foster effective team behaviours, deliver improved results through the application of The Human Element® in Operational Teams. Develop Synchronicity and Emotional intelligence in teams.

Introduction and Objectives: Setting the scene, delivering improved quality/productivity and commitment through team work.

The MTL Game: The components of team work are tested using a Customer led exercise examining the impact of team work and communication on Quality, Productivity and Morale. Develop what it takes to build a great organisation.

Engaging with Others: Team and process analysis, simulations and dealing with differences of opinion. Influencing behaviours, emotional intelligence and delivering positive outcomes. Application of The Human Element® in delivering improved human outcomes.

Developing best practice: Share best practice and develop the environment where teams can deliver exceptional performance. Inclusion, control and openness are explored in interactive sessions.

360° Feedback

The Missing Link – FIRO B and Team work

Summary and Plan of Action: To provide participants with a practical framework for putting changes into practice.



To find out more or book a course call Mike on 07812 596943 or email mike@makingthelink.co.uk

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